**Communication that customers can send to their EftsureID users.**

Hi Customer,  

In response to the rise in cybercrime and payment fraud, we’d like to notify you about an important change in our accounts receivable process.  

To provide greater security and reassurance when paying an invoice to (insert name of company), we have implemented EftsureID. Effectively immediately, all (insert name of company) invoices will include an EftsureID number. Before paying the invoice, we recommend using EftsureID to verify the bank information. 

What is EftsureID?  

EftsureID, a product of Eftsure Pty Ltd, is an invoice authentication tool that verifies that the bank details on the invoice belong to the right business, are accurate and haven’t been changed by fraudsters.

EftsureID is free to use, and you can access it from the comfort of your desktop or mobile app. You can quickly verify that all bank account details, BSB, ABN, and business name on our invoices match and whether it is safe to pay the invoice.

How to verify bank details with EftsureID

There are two methods to verify banks details with EftsureID:

* **Web Application:** The web application can be accessed at (https://id.eftsure.com.au) and allows users to either upload an invoice via drag-and-drop or enter the details manually.  We recommend for those who intend to use this tool regularly, bookmarking the page in your browser.
* **Mobile Apps for iOS & Android:** EftsureID is also available for download from the App Store and Google Play. Please note that you will be required to register via your email address.

Should you have questions or require further information regarding this change, please do not hesitate to contact (insert name of the contact).

Thank you for being a valued customer of (insert name of company).