#### **Onboarding Invite**



#### **Supplier Onboarding Invitation**

**Step 1:** Open the Onboarding Invitation email and click on **Click here to onboard now** to start the process.



#### eftsure

#### Welcome Onboard!

Dear Lady Demo at Test Company Int Pty Ltd,

You have been invited by North Sydney Store to be onboarded in their system

#### Click here to onboard now

or copy and paste the following url into your web browser: <a href="https://portal.eftsure.com.au/invite/(3D8587CB-EC45-4108-A6E3-EC3404948602">https://portal.eftsure.com.au/invite/(3D8587CB-EC45-4108-A6E3-EC3404948602)</a>.

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Privacy Policy for Customers and Suppliers
Unsubscribe to emails instantly

## Supplier Onboarding Form - Registration

Step 2: Input the GST number of your company

Step 3: Tick if you do not have an NZBN

**Step 4:** Input your NZBN, Main Trading Name, First and Last Name

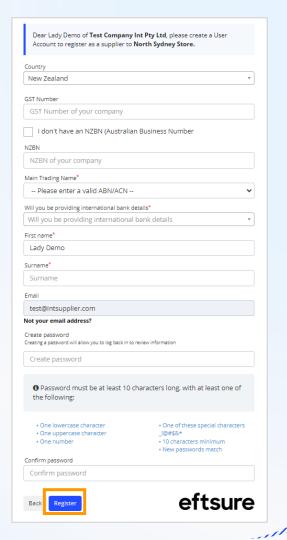
Step 5: Specify if you will be providing international bank details.

Your email address is prepopulated, this will be your username the next time you log in

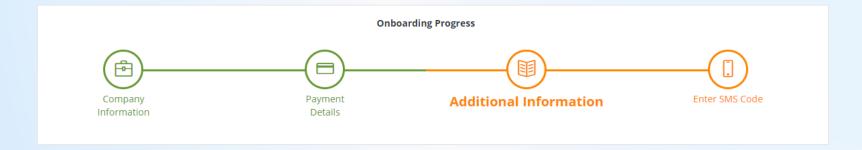
**Step 6:** Create a password ensuring it meets the password requirements

Step 7: Confirm your password and click Register

Items with an asterisk (\*) are required fields



#### Supplier Onboarding Form-Onboarding Progress



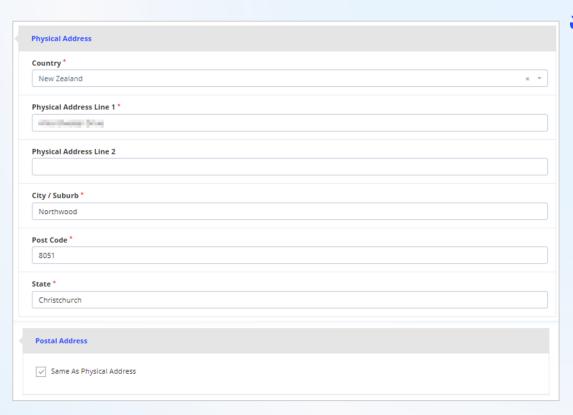
This indicates your Onboarding progress. You can click on any of the sections to go back and make changes once that section is completed.

Green - Completed
Orange - In Progress/Incomplete

Note: The Enter SMS Code section will only appear if the Customer has entered a mobile phone number for a Supplier on the invite, as this triggers an optional layer of security to help ensure the person who is completing the form is the intended recipient.

# Supplier Onboarding Form – Company Information

Step 8: Complete the Physical and Postal Address section



### Supplier Onboarding Form – Company Information (Cont.)

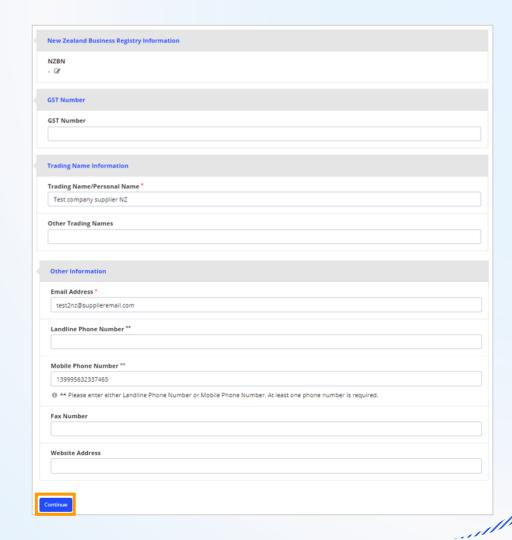
Step 9: Complete the New Zealand Business Registry Information if applicable

**Step 10:** Provide your company's **GST** number

Step 11: Complete Trading Name Information

Step 12: Complete the Other Information section

Click Continue

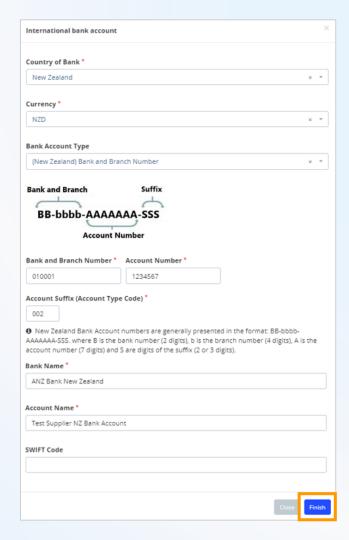


## Supplier Onboarding Form - Payment Details

**Step 13:** Complete the mandatory fields, including your Bank and Branch Number, Account Number and Account Suffix

**Step 14:** Provide your Bank Name and Bank Account Name as stated in your bank statement

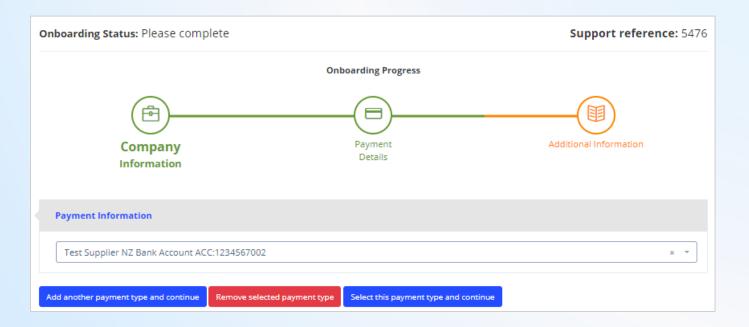
Click Finish to send payment details



## Supplier Onboarding Form – Payment Details (Cont.)

Supplier payment information will be added to the supplier record.

Step 15: To use the selected payment type, Click Select this payment type and continue



#### Supplier Onboarding Form -

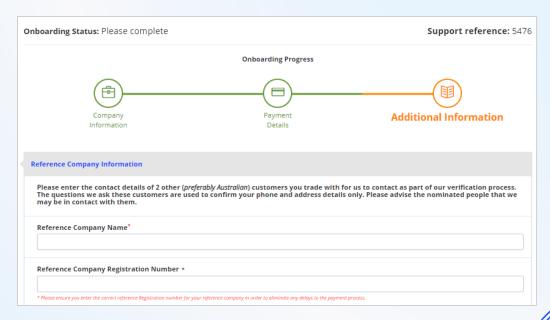
#### **Customer Requested Additional Information**

Complete the Additional Information section. The Customer may require specific additional information. This could be documentation requirements, agreeing to their Terms & Conditions, invoices, etc. Any additional requirements from the Customer will appear in this section.

**Step 16:** Supplier will be required to provide contact details for two other customers they trade with.

As part of Eftsure's verification process for international suppliers, those customers will be contacted to confirm phone and address details only.

We recommend advising the nominated people that Eftsure may contact them.



# Supplier Onboarding Form – Customer Requested Additional Information (Cont.)

Step 17: Complete Company Representative Details section

And click Continue



# Supplier Onboarding Form – Awaiting Verification

Once finalised, the Onboarding Form will go to our Verifications Team to verify your details and you will receive the following email.

We may call you to Verify the provided details. If we do, the caller will provide the reference number outlined in the email you receive.

